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College

TWENTE PATHWAY COLLEGE PRE-DEPARTURE GUIDE 2022



PRE-DEPARTURE GUIDE 2022

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WELCOME TO TWENTE PATHWAY COLLEGE

We hope that you are making good progress in preparing for your studies with us. We look forward to having you study with us, and we hope that you are excited about this new step in your life and education.

University of Twente is a top-ranked research university with an entrepreneurial spirit. Choosing to study at Twente Pathway College is your first step to an international career. As a student, you will benefit from the opportunity to tap into a global community of fellow students, university staff and researchers alike – a valuable asset for your future. Twente Pathway College welcomes you to become part of this community of inspiring lecturers, great support staff, fellow students and an amazing network of future employers and universities abroad.

You may have a lot of questions as you prepare for your studies at the University of Twente. Where do I go when I arrive? What do I need to know about residence permits, health insurance or mobile phone operators? And maybe first and foremost, how will teaching be? With this pre-arrival guide, we aim to answer these questions to help make your transition as smooth and informed as possible.

When you finish your studies at TPC, you will be ready to start your bachelor's programme and kick-start your career. We hope this guide will help you prepare to start your new life in the vibrant city of Enschede. Our team is looking forward to being on this amazing international journey with you.

We look forward to meeting you soon!

Check out [this video](#) on the Dutch educational system, project-based working and the curriculum at our College.

Find out what a [day in the life](#) of TPC student Jorge Davo looks like.

STUDYING WITH US IN 2022

COVID-19 UPDATE

BASIC MEASURES AND RULES IN THE NETHERLANDS

Most of the corona rules have been dropped. This does not mean that Covid-19 is fully gone. It is still important to be alert and look out for each other. For example, it is important to follow the basic hygiene measures:



Wash your hands regularly



Cough and sneeze into your elbow



Ventilate indoors and make sure there is enough fresh air



Get vaccinated and make use of the possibility to get a booster shot.

Stay home if you have symptoms that fit the coronavirus and test yourself with a [self-test](#). This also applies if you have been vaccinated or have had COVID-19. If the test is positive, stay at home for at least five days until you have been free of symptoms for at least 24 hours. People who cannot take a self-test can still get [tested at the GGD](#).

FURTHER EASE CURRENT MEASURES

Read the message from the national government about [what other measures are changing](#). For example, there is no longer an obligation to wear a mask on public transport, Test for Admission for large events is no longer required and the requirements for international travel have been adjusted.

SELF-ISOLATION AND QUARANTINE RULES

Use the [Quarantine Check](#) of the Dutch government to see which isolation or self-quarantine measures apply to you, in case you or someone in your vicinity tests positive.

VACCINATION

You can make an appointment for a Covid-19 vaccination with the municipal health service (GGD) [online](#) or by phone by calling 0800-7070. The municipal health services (GGD) has [extended the opening hours](#). Everyone who is registered with the municipality in the Basic Registration of Persons (BRP) can also get the first coronavirus vaccination dose without an appointment. Go to the website [Walk-in vaccination center](#) for more information.

Go to [Rijksoverheid.nl/coronavirus](#) [Dutch](#) or [English](#) for all the information regarding Covid-19.

TRAVELLING ABROAD

The Dutch Government has adjusted their travel advice for various countries, because the number of infections has become less significant for travel advice than before. As a result, many countries outside Europe no longer are labelled with orange travel advice, but with yellow travel advice instead. This offers more opportunities for travelling. During the last period, it was required to have your international trip assessed by the International Mobility Covid Committee (IMCC). This is no longer required. Regular travel regulations apply.

PREPARE YOUR JOURNEY WELL

Before you leave, check the travel advice on [wijsopreis.nl](#) (in [Dutch](#)) and [reizentijdenscorona.rijksoverheid.nl/en](#) [English](#)

LATE ARRIVALS

In case logistical issues do not allow you to travel to the Netherlands prior to the start of your program in September, please reach out to the College team student.support@twentepathway.nl for further contact details check [twentepathway.nl](#). Arriving late without contacting the College beforehand, may have consequences for your study success, your enrolment in the program and your registration with the Immigration services (IND).

CHECKLISTS

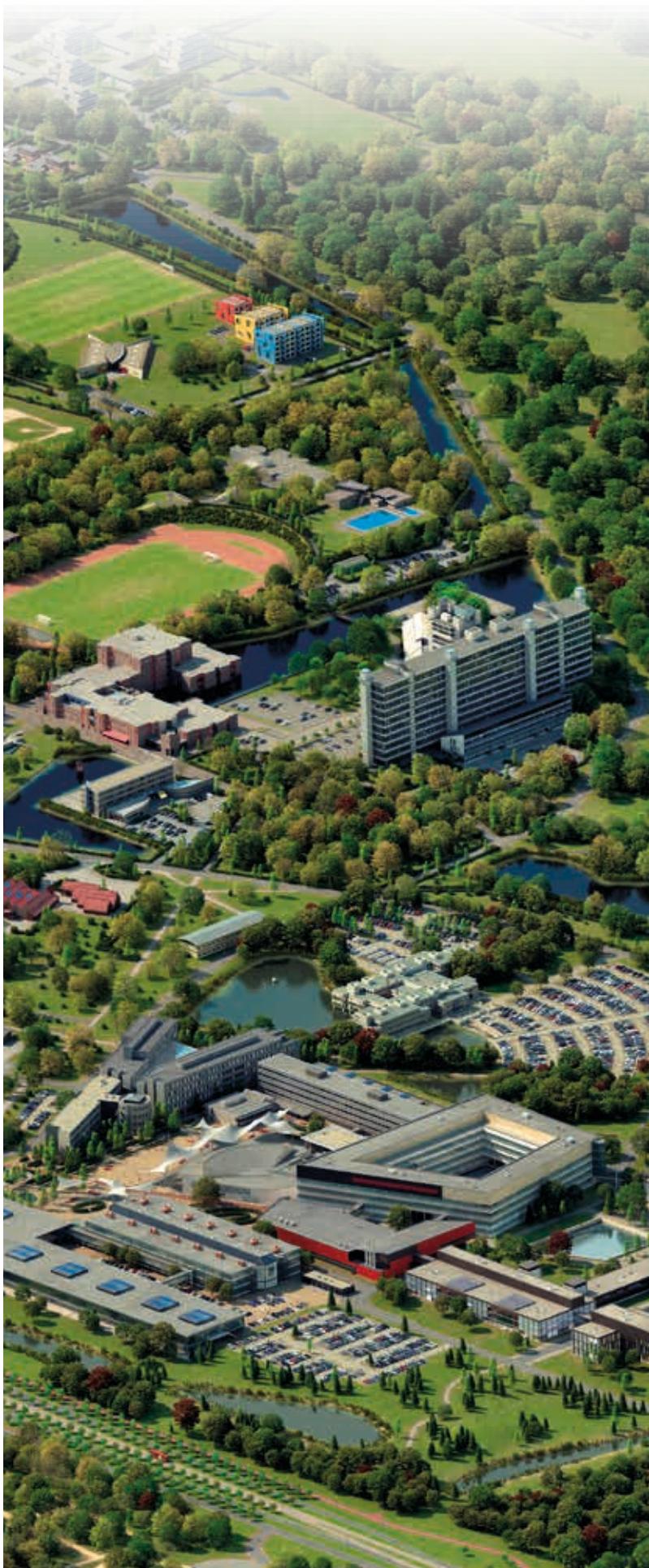
Moving to another country can be an overwhelming experience and proper organisation is necessary to make it a smooth process. Below is a basic checklist to help you. On the next pages, we will elaborate further on what specific steps need to be taken. You can find more information on the Twente Pathway College [website](#).

BEFORE DEPARTURE

- Visa
- Arrange your accommodation
- Apply for Dutch health care
- Prepare documents you need
- Study books
- Proof of Enrolment letter

ONCE YOU HAVE ARRIVED

- Register with the local municipality
- Open a Dutch bank account
- Register at local General Practitioner (GP)
- Tuberculosis (TB) Test (if applicable)
- Apply for a DigiD to access governmental sites
- Student ID



PREPARING FOR YOUR DEPARTURE

VISA

Do you need a visa or a residence permit to study in the Netherlands? If that is the case, you will have received your visa pack after the admissions process and should have provided your visa application to us already. If you have any questions about it, please contact the College directly, or ask your usual contact person.

DO I NEED AN ENTRY VISA AND/OR RESIDENCE PERMIT?

NATIONALITY	VISA	PERMIT
EU/EEA, Switzerland	No	No
Australia, Canada, Japan, Monaco, New Zealand, South Korea or USA	No	Yes, for stays of 90 days or more
All others	Yes	Yes, for stays of 90 days or more

A multiple-entry Schengen visa allows travel and study-related trips to Schengen countries.

For an overview of all Schengen countries visit: www.schengenvisainfo.com/schengen-visa-countries-list

A. You require neither entry visa nor residence permit - EU/EEA AND SWITZERLAND

As a student from an EU/EEA country you have the right to study in the Netherlands without a residence permit. You can come to the Netherlands without applying for any permit.

B. You need a residence permit, but no entry visa (MVV) required

If you are from a country where you do not need a visa to enter the Netherlands: you can travel to the Netherlands with only the IND Confirmation letter stating that you receive a residence permit (kennisgeving). Within two weeks of your arrival in the Netherlands, you need to make an appointment with the IND to take your biometric data. You will be automatically informed when and where you can collect the residence permit for study purposes.

C. You need both entry visa (MVV) and residence permit

If you need an entry visa (MVV) to enter the Netherlands: Make an appointment with the Dutch embassy/Consulate General as soon as possible; waiting times can vary, and in regular times could be up to around 3 weeks. Please consult the website www.netherlandsandyou.nl to find out more about the embassy of your choice and reach out to them directly about further information to collect the entry visa.

Take the right documents to the appointment indicated in your approval letter. As soon as your Regular Provisional Residence Permit / Machtiging tot Voorlopig Verblijf (MVV) Entry visa sticker is in the passport, you can travel to the Netherlands.

The Student Service Office will inform you how to send the digital copy of your MVV during the student registration day.

The IND needs your fingerprints, signature and passport photo ([Dutch guidelines for passport photos](#)) for the residence card. This biometric data are normally received from the embassy where you applied your entry visa (MVV). However, it is not always successfully received by the IND in the Netherlands. If this is the case, IND will inform the University and they will pass the information to TPC. We will inform you accordingly if you need to give your biometric data again at IND offices in the Netherlands. This procedure also applies if your biometric data is successfully received by the IND; you will also be informed by UT and TPC when and where you can collect the residence permit.

ACCOMMODATION

We understand your need for comfortable and safe student accommodation. Therefore, Twente Pathway College assists with booking

accommodation for the first year of your stay in the Netherlands. If you have not secured accommodation we recommend you take immediate action and book a room via on www.twentepathway.nl/accommodation

You should organize accommodation yourself. If you would like to receive further advice, you can always reach out to the College via general@twentepathway.nl. The college will help you on your request.

Keep in mind that availability will be more limited towards the start of the new academic year. We discourage travelling to University of Twente without having secured a suitable place to live as this is a requirement to legally stay in the country and in cases students may need a suitable place to self-quarantine after arrival. We kindly request you to inform us about your home address in the Netherlands before arrival, general@twentepathway.nl

TIP: Join our Facebook group for future students from TPC. In this group you can connect, e-meet, ask for advice or (housing) assistance and find out more about living and studying in Enschede.

The link for this group is [here](#). You can join by filling in your student ID.

Have you booked your accommodation via Plaza or Xior, note that collection of the keys to your accommodation is only possible during office hours on workdays: Monday to Friday 9 am to 5 pm. If you arrive in the weekend or evening, you will need to secure hotel arrangements for at least one night.

The municipality of Enschede will levy one-time municipal taxes. All tenants living in Enschede are expected to pay these taxes. Average municipal taxes for students are €50 per month.

HEALTH INSURANCE

All international students in the Netherlands are required by law to be properly insured for health and liability for the duration of their studies. These arrangements must be made before

you arrive in the Netherlands. The health insurance coverage that is best suited to you will depend on various factors, including your nationality, age, nature of residence, and whether you have a job.

If you are insured under the national health insurance scheme of an EU/EEA member state or Switzerland, your insurance company can provide you with a European Health Insurance Card (EHIC).

Adequate health insurance for international students in the Netherlands should cover urgent medical care, emergency hospital treatment, and repatriation on medical grounds in case you need to return to your home country. We also strongly recommend that students take out third-party liability insurance.

Your health is precious. Other insurers are available; however, we recommend all students to take out the [AON Complete+ insurance](#). ICS Complete Plus covers all your medical costs and liability in the Netherlands. You are covered for doctor visits, physiotherapy, medicines, psychotherapies, and medical transport. ICS Complete Plus Insurance also covers personal liability, luggage, household contents, accidents, legal aid, and repatriation.

COVID-19

EU students who have a valid EHIC card are covered for care in case they are sick due to the virus. Hospital care is included. If you are an EU student and you do not currently have a valid EHIC card, please contact your insurance

company in your home country and try to obtain one as soon as possible. In general, all EU students should always have an EHIC card if their country provides one.

International students (either EU or non-EU) who have the ICS Complete from AON are covered for health costs related to the COVID-19 virus.

REGISTER FOR AON COMPLETE+ VIA AON'S WEBSITE

- Double-check your name and date of birth
- Select Twente Pathway Navitas as educational institution – Group Scheme
- Enter a correct starting and ending date

Select a start date prior to your planned departure date, and an end date either the end of the academic year (30 June 2023) or 31 August 2023, depending on your summer plans.

PROOF OF INSURANCE

Your insurance needs to take effect before you leave your home country and needs to cover the entire duration of your studies at Twente Pathway College. During the student registration, you will have to show proof of your health insurance. If you chose AON as your provider, you would get a full explanation about the insurance during the induction period in September. [Read more about AON.](#)

Keep your proof of insurance on file, as you will need it when visiting your doctor or dentist. Further, during the Student Registration on the Induction week, you need to show your Insurance Certificate to us to have your registration at TPC completed.

In case you need more information on how to arrange insurance, please send an email to general@twentepathway.nl



PREPARE DOCUMENTS YOU NEED

ACADEMIC AND OTHER IMPORTANT OFFICIAL DOCUMENTS

There are several documents that are important to bring with you when you travel to the Netherlands:

- A valid passport with your MVV entry visa if you needed it
- Originals of your academic transcripts: academic school certificate, grade list, English test certificate in original language and English translations
- Personal identification (passport)
- Birth certificate translated for registration in the municipality (Not necessary if you live in Enschede. However, another municipality such as Hengelo might ask for it)
- Proof of health insurance if not arranged via TPC (AON Complete+)
- Accommodation contract in the Netherlands
- Cash, credit card or a Maestro debit card. Keep in mind that credit cards are not accepted everywhere
- Passport-sized photographs
- Medical certificates, including vaccination records, if you have them

SOME RECOMMENDATIONS ON WHAT TO BRING

- Contact numbers for any family/friends in the Netherlands
- Contact details of family/friends in the event of an emergency
- Adaptor for European plugs (230v with a two-pin plug)
- Prescription medication you may need during the first weeks of your stay
- Comfortable and smart clothing, including a warm coat that can stand a bit of rain
- Laptop or tablet; this is needed to be able to study online
- If you have not ordered towels, bed linen and kitchenware during your accommodation booking via Plaza or XIOR, take into account these may need to be bought locally. If you have booked private accommodation, you will need to check what is supplied

STUDY BOOK PACKAGE

We will provide you the book(s) and you do not need to arrange it yourself.

PROOF OF ENROLMENT LETTER

In some cases, you may need a formal Proof of Enrolment to show that you study at Twente Pathway College. Usually, students need this to postpone their military service or arrange other formalities in their home countries. In case you need an additional enrolment proof next to your offer letter, please send an email to general@twentepathway.nl.

Students may still have the obligation to do their military service after the TPC programme. In this case please be aware that after you successfully complete your TPC programme, you can only take one gap year. The TPC military service letter will only be valid for two years.



ONCE YOU ARRIVED



MUNICIPALITY REGISTRATION

All students intending to stay in the Netherlands for more than four months must register with the Municipal Personal Records Database (BRP).

CITIZENS SERVICE NUMBER

Once registered you will receive a letter from the municipality stating your citizen service number (burgerservicenummer, BSN). The BSN is your unique personal ID for all Dutch authorities. You will need it as identification for study subsidy forms, registering with the health care system/GP, rental contracts, and bank account forms during your stay in the Netherlands.

Check the [brochure](#) for general information about the Municipal Personal Records Database and BSN:(pdf file).

It is important that you keep the letter you received from the municipality on file and make a note of your BSN number as it will only be issued once. Student Service Office will inform you how you can send the BSN number to us.

HOW TO REGISTER AT THE ENSCHEDE MUNICIPALITY

- To make things easy for you, TPC will arrange your appointment with the municipality of Enschede on the campus during the induction week to complete your registration. We will send you more detailed information in a separate email.
- Should you arrive in a different time, please go to the municipality individually. You can make an [appointment](#) yourself. Contact us if you have any questions.
- If you will live in Hengelo or another city in the Netherlands, you can go to the municipality of that city yourself without our assistance. Keep in mind that different municipality might require different documents to bring.
- During the municipality registration you need to bring and submit the following documents:
 - Original passport / ID card
 - A copy (printed) of the front/personal page of your passport
 - A copy (printed) of your signed lease/rental contract or permission to live in Enschede
 - Copy of ID of the landlord/housing provider (only in the case of sub-let means if a student is in someone else's room who is temporarily subletting him/her, he or she must give permission for this). This does not apply if you have a rental contract with Camelot, Xior or any other housing agency
 - Copy MVV visa or in visa-free countries a copy of the letter from the IND regarding application for a residence permit
 - Completed and printed form of Declaration of Settlement in the Netherlands in the municipality of Enschede. We will send the form to you separately
 - De-registration certificate Aruba (if applicable)

OPENING A DUTCH BANK ACCOUNT

Opening a bank account can be a lengthy process, in particular, if you do not have your Dutch citizen number yet (BSN number). Please keep in mind that in the Netherlands credit cards are not widely accepted. A Dutch or European debit card will make your daily life a lot easier.

If you have a bank account in a country that is not a member of the [Single Euro Payments Area \(SEPA\)](#), we would advise you open a Dutch bank account to pay for groceries or other supplies. Also, most organizations in the Netherlands require a Dutch bank account, to for instance have a subscription on the public transport services.

Below is an overview of the different banks you can choose from. On the next page, you will find more information that is applicable if you are a minor student. In most cases, your legal guardian must join the bank appointment.

STEP 1: OVERVIEW OF DIFFERENT NATIONAL BANKS

	RABOBANK	ING	BUNQ	ABM AMRO
Age	18-25	18-29	18+	18-30
Link to student bank account	Rabo StudentenPakket - Rabobank	Apply for a student account with your mobile - ING - Student	bung bank of The Free	Student Package - ABN AMRO
Documents needed	<ul style="list-style-type: none"> - BSN - Valid passport/ID* - Resident permit - Proof of enrolment at TPC 	<ul style="list-style-type: none"> - Valid passport/ID* - Proof of enrolment at TPC - An original extract from the Personal Records Database (BRP), not older than 3 months. - BSN. If you do not have one, your tax Identification Number (TIN). - Official residence document / Proof of a Dutch address 	<ul style="list-style-type: none"> - Valid Passport/ID* - Residence permit - BSN Number (need to provide 90 days after the application) 	<ul style="list-style-type: none"> - Valid passport/ID* - Proof of enrolment at TPC - BSN (Within 6 weeks after your application, you will need to provide them with your BSN Number. You can send it by e-mail to studentbsn@nl.abnamro.com). Please mention the city of your university, your name and date of birth. <p>Or Document with TIN/FIN number</p>
Minimum stay	6 months	X	X	6 months
Arrange via	Download the Rabo Mobile Identification app	Download ING app	Enter your mobile number here to get the link to download the app	Download ABN AMRO App. 1st appointment will be on the location
Bank card	3-5 working days	Max. 5 working days	See website	3-4 working days
Fee	Free	€1.95 per month until you can provide them your BSN number and then free of charge	Depending on the package you choose. Fee until up to €17.99 per month	Free
Bank account for 0 to 18 years	Rabo JongerenRekening - Gratis rekening openen - Rabobank	Teen Bank Account - Orange Everyday Youth ING	If the parents have an active Bunq-account, you can have a connect bank account What is Connect and why should I use it? - bung Together	KidsFuture Savings Account - ABN AMRO
Locations in Twente	Enschede, Hengelo, Haaksbergen	Enschede, Hengelo, Haaksbergen	Online	Enschede, Hengelo

* A valid ID document can be a passport, ID card, driver's license, diplomatic passport, service passport, residence document or type W foreign nationals identity document.

If you are over 18 years old, we recommend opening a bank account via the ING, BUNQ bank or ABN AMRO since you do not have BSN number when you arrive in the Netherlands. Also, the BSN number can take 2-6 weeks to receive. After receiving your BSN number, it becomes easier to open a bank account. A second note is that in most cases, students with a Brazilian or US nationality must be able to provide a TIN number (tax identification number) to the bank.

STEP 2: IMPORTANT INFORMATION FOR MINORS TO OPEN A BANK ACCOUNT

Rabobank:

At Rabobank, minors may open a bank account providing that:

1. During an appointment for application at the bank office, the minor student must hand over a proof of living at a Dutch living address, a proof of enrolment and (for non-EU citizens) a letter stating the residence permit has been requested
2. The parent and/or guardian must supply an ID at the appointment and origin of assets has to be discussed
3. The TIN number (tax identification number) of the country of origin is known

ING:

At ING, minors may open a bank account providing that:

1. During an appointment for application at the bank office, the minor student must hand over a proof of living at a verified Dutch living address and a proof of enrolment
2. The parent and/or guardian must supply an ID at the appointment

ABN AMRO:

Minor students must attend the office on appointment and must arrange the following documents:

1. Two application forms: one of the parents and one of the students
2. The student must have the same documentation as 18+ students for opening a bank account (e.g. BSN or TIN/FIN number, valid passport, proof of enrolment)
3. A video call between the legal guardians and the bank can be arranged

BUNQ:

Minors can easily open their own account if they have the approval of their parent or legal guardian. The parent or legal guardian has to have a BUNQ personal account. This way the bank can verify his / her identity and confirm that he / she are the legal guardian of the minor. While completing the profile on BUNQ, you will be reminded that the minor student needs an approval from a legal guardian at the end of the registration process.

In general, experience shows that local officers of banks are unfamiliar with the legal requirements for opening bank accounts for (minor) internationals. In case you get rejected during application, please call the bank on their service number on the website.

STEP 3: MAKING AN APPOINTMENT

You can book an appointment online. Below you can find the website links.

BANK	WEBSITE LINKS
Rabobank	Local bank website: www.rabobank.nl/lokale-bank/enschede-haaksbergen/ The link for making an appointment can be found here . You can fill in 'Zoek op plaatsnaam' the location 'Enschede'.
ING?	Local bank website: www.ing.nl/particulier/index.html The link for making an appointment can be found here . You can enter in the search bar 'Enschede'.
BUNQ	Website: www.bunq.com/en/
ABN Amro	Go to: www.abnamro.nl/studentaccount and click on 'Take out the Student Package' and fill in the online application.

If you have made a bank transfer of EUR 12,000 to the College as proof of your financial status during the visa process? Following university guidelines, we will refund the amount to your Dutch bank account.

Once your Dutch bank account number (IBAN), has arrived and you are able to receive money in the account, please start the refunding process of your living costs. You can start the refund request process by filling out: www.twentepathway.nl/refund-requests

GENERAL PRACTITIONER (GP)

10 WAYS THE DUTCH HEALTH SERVICE MAY BE DIFFERENT FROM WHAT YOU KNOW:

1. The Dutch emergency services number is 112 for life-threatening situations. On-campus? Call 053-489 22 22 for the security office at the campus. More information is in the Student Handbook
2. Health care insurance is mandatory in the Netherlands
3. You cannot go directly to the hospital unless it is an emergency
4. You must always make an appointment before you go to a GP practice
5. If you need a specialist, you must get a referral letter from your GP first. Remember to make a copy of this referral letter for your insurance company
6. You must take your health insurance card with you when you visit a GP, dentist, hospital, or pharmacy
7. Dentistry is not covered by basic Dutch health insurance policies
8. There is a distinct difference between what a pharmacy (apotheek) and a drugstore/chemist (drogist) sell
9. Dutch doctors have a professional code that forbids them from passing on information about their patients, even to the authorities
10. You can get anonymous tests, treatments, and vaccinations via the GGD publications clearly presented on the University of Twente library web pages

HOW DOES A GENERAL PRACTITIONER WORK IN THE NETHERLANDS?

In the Netherlands your general practitioner (huisarts) should always be your initial contact for all medical matters. The GP has access to many hospital facilities and can – on short notice if necessary – refer you to medical specialists. He or she will keep your medical record up to date and prescribe your medication.

VISITING YOUR GP (GENERAL PRACTITIONER) OR HUISARTS (IN DUTCH)

The huisartsen (GPs) are responsible for gathering all your medical records and are the gatekeepers to all the other types of medical treatment, so they are the first point of contact when you have a health problem (unless it's an emergency). They deal with routine health issues, perform standard gynaecological and paediatric examinations, and refer you to other services, including hospitals, specialists, home midwifery and physiotherapy.

WHICH GP?

You can choose your GP yourself. There is no obligation to register in your postal code or as a family. Most GPs will only register you as their patient if you live in the service area of their practice. That is because your GP must be able to reach your home address within 15 minutes in emergencies. You may find a suitable practice by asking other international students or by using websites like Zorgkaart or Kiesuwfhuisarts to help you find a GP who is close by you so you won't have to travel far in the event that you are ill, or if the doctor must come to you.

General practitioners on campus:

Near Plaza Residence (for students living on campus only):
www.campushuisarts.nl/en

Be sure to sign up with a GP as soon as possible – do not wait until you are sick because you need to be registered with a GP before you can make an appointment.

PAYMENT

You may have to pay the doctor at the time and use the receipt to reclaim the money from your insurance company; the doctor may send you an invoice for you to pass onto the insurance company or, if your GP has your insurance number on record, the bill will be sent electronically to the insurance company depending on your insurance provider and the GP practice.

The practice is only open during office hours. If you need care for a medical problem that cannot wait till the next day, is outside of office hours (17:00 and 08:00) or at the weekend, you can call the "Huisartsenpost" on 088-555 1188 (in Enschede) and 088-555-1155 (in Hengelo).

TUBERCULOSIS (TB) TEST

For certain countries of origin, one of the conditions of obtaining a study visa for the Netherlands is to undergo a medical test for Tuberculosis (TB). Your TB test will be completed by the Dutch Health Clinic GGD after you arrive in the Netherlands. If you are required to undergo a TB test and you fail to take one within three months of arrival, you will put your residence permit at risk.

Are you unsure if you need a TB test?
[Check here if you are exempted.](#)

The students who need a TB test are invited to a group appointment in the induction week. One week before the start of the induction week you will receive an email with information about the appointment, your timeslot and how to re-arrange a TB-test appointment if you are not in the Netherlands on that specific day.

ACCESS TO DIGITAL SERVICES

ZOOM

In some instances, you may need to have access to a Zoom account for virtual appointments.

1. Create a free account on Zoom. The Zoom app can be downloaded on your mobile phone
2. Try out a Zoom session with one or more friends by sending them an invitation. You can practise for 40 minutes per session
3. Make sure you mention your first name, last name and TPC student number as your Zoom name

DIGID

The DigiD is a Digital Identification. It is a personal ID number, which you need to obtain if you want to use governmental services online.

You can request a login when you have received your BSN number. By logging in online with the DigiD you can identify yourself to the government, for example to submit your tax returns or register at a new address in case of moving. Your DigiD allows you to log in anywhere easily and securely. This ensures that your personal data are always protected.

For more info click [here](#).

GMAIL

During your study, an email address is the most fundamental form of your online identity. Email is an official meaning of communication and an important tool at TPC. We suggest all students create a Gmail email account instead of other email providers. If you use other provider, the emails we send might end up in the “junk email” folder, and vice versa. Please use your real first and last name, for example firstname.lastname@gmail.com, so we can easily identify the email has been sent by you.

GETTING YOUR STUDENT ID CARD

Your student number is key to getting access to WiFi on campus, the library, sports facilities etc.

In order to arrange this, we need your email address and photo. You are requested to upload these on our website www.twentepathway.nl/arrival-form. You can find the requirements for the student photo via the [link here](#).

PRINTING

Students can use the Multifunctional Printers (MFP) for students. These are recognisable from the post with chip card reader that is positioned next to the MFP. You can print from the study spaces with PC's and from your own notebook. Only those with a student card can access these MFPs on the campus.

Students can use the following functions:

- Printing from USB stick, own notebook or study space
- Copying
- Scanning to the email

LAPTOP

During your studies you will need a laptop or a tablet. You can bring your own laptop from home, or you can buy one in Enschede. Make sure you have your devices ready before your study starts.

TPC DISCORD CHANNEL

Discord is a VoIP instant messaging platform that allows users to create communities for efficient communication. As a mode of communication between students and teachers. To connect with future classmates, we have set up a Twente Pathway College Discord server. This server will be used for students to discuss study matters, announcements from teachers and SSOs as well as for online clubs in the future. You may join the official Twente Pathway College Discord server once we send you the link via newsletter.

PRINTER SERVICE	ADDRESS
Xerox Service Center Carré	Carré - building 15 (on campus)
Service Centre Student Union	Bastille - building (on campus)
Ricoh Document Center	Stationsplein 1B, 7511 JD Enschede
R-Design & Copy-Print Service	Schuttersveld 44, 7514 AL Enschede
ME Media Online & Print	G.J. van Heekstraat 125, 7521 EB Enschede
StarCopy & Print	Beltstraat 114, 7512 AB Enschede



STARTING YOUR STUDIES



INDUCTION WEEK

The Induction Week is an introduction for all new TPC students. Students who have been accepted by TPC will participate in the Induction Week from 12 to 16 September 2022. The activities will be taking place both online and offline (schedule is subject to change due to Covid-19 restriction and others).

During the introduction, you will get a clear understanding of what the upcoming months will look like and your expectation in the academic point of view. TPC will also help you arrange formalities like registration at the programme and first steps towards registration at the municipality of Enschede. And of course, register you in the school system and make the necessary arrangements for your residence permit. A detailed induction

schedule outlining the above will be sent to you shortly. Check your email frequently, including your spam folder.

On our [website](#) you can find the latest update about the way of teaching and the induction week.

STUDENT AND ACADEMIC SERVICES

You will meet with our Student Services Officers team during the Induction Week (online). Academic and Student Services are here to support you throughout your foundation year at TPC. Our team will help you to settle in and make the most of your time at the TPC. Detailed information about the team will be provided in the induction schedule.

Student Services provides guidance and support to students who come from all over the world to live and study in the

Netherlands. The dedicated staff will assist our international students with everything from arranging formalities upon arrival, setting up the timetable and providing them also the off-campus activities.

TIMETABLES

You must be very curious to get a clear understanding of what your weeks will look like. During the Induction Week you will get a full picture of this. The timetable below is a sample to give you a bit of an idea of how your weeks will be organised. Your own timetable will be different and depends on the Pathway stream you are in.

EXAMPLE TIMETABLE - ENGINEERING & TECHNOLOGY

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Block 1	8.45 Extra English class (for selected students only)		08.45 - 10.30 Academic Literacy & Skills Class 2 CU B103	08.45 - 10.30 Math for Engineering Class 2 VR 583	08.45 - 10.30 Engineering Project RA 2504
Block 2		10.45 - 12.30 Math for Engineering Class 1 B 103			10.45 - 11.30 Tutorial VR 583
BREAK					
Block 3	13.45 - 15.30 Academic Literacy & Skills Class 1 CI H319	13.45 - 15.30 Physics Class CR 3H	13.45 - 15.30 Physics Class 2 CR 3H		13.45 - 15.30 Homework Class for Math HB 2F
Block 4					

TERM DATES

ACADEMIC YEAR – 2022-2023	
Induction week	12/Sep/22 – 16/Sep/22
Term 1	19/Sep/22 – 09/Dec/22
Winter Holiday	26/Dec/22 – 06/Jan/23
Term 2	12/Dec/23 – 17/Mar/23
Spring Holiday	20/Mar/23 – 24/Mar/23
Term 3	27/Mar/23 – 16/Jun/23
Official Last Day	28/July/23

BANK HOLIDAYS		DATE
Good Friday	Goede Vrijdag	07/Apr/23
Easter Sunday	Eerste Paasdag	09/Apr/23
Easter Monday	Tweede Paasdag	10/Apr/23
King's Day	Koningsdag	27/Apr/23
Liberation Day	Bevrijdingsdag	05/May/23
Ascension Day	Hemelvaartsdag	18/May/23
Whit (Pentecost) Sunday	Eerste Pinksterdag	28/May/23
Whit (Pentecost) Monday	Tweede Pinksterdag	29/May/23



SETTLING IN



GROCERY SHOPPING

For now, there is no regulation for going to the grocery store during the COVID-19 period. For the updated coronavirus measures for shops please check [here](#) before leaving your house and make sure you follow the basic rules:

- Wash your hands thoroughly and regularly
- Stay 1.5 metres away from other people
- If you have symptoms, stay at home and get tested as soon as possible

Here you can find the [list of all the local supermarkets in Enschede](#).

Below is the list of online supermarkets in the Netherlands:

1. [Albert Heijn](#)
2. [Jumbo](#)
3. [Picnic](#)
4. [Crisp](#)
5. [Plus](#)
6. [Spar](#)

The websites are unfortunately all in Dutch, but Google Chrome has the option to automatically translate Dutch into English or your language, which could be helpful to do groceries online.

GET CONNECTED – TELEPHONE, TV AND INTERNET

There are several possibilities for mobile phone providers. In the city centre, you will find general telecom shops and

specific shops per provider. Some will offer a complete package with phone and contract, others offer prepaid or sim card only. A lot of the information can be found online. Good websites to compare the providers are:

- [prijsvergelijk.nl](#)
- [telecomvergelijker.nl](#)
- [vergelijk.nl](#)

If you do not have TV and internet included in your student accommodation, some providers for mobile phones also offer connections for TV and internet. You can choose an all-in-one package: phone, TV and internet or just one or two of the connections. You can order your subscription online or at the shop of the provider. You can request for a technician to set up the system in your home, which is sometimes included in the price.

WHERE TO BUY HOUSING SUPPLIES

If you need useful goods and accessories for your room, you can go to IKEA in Hengelo or [check here](#) for 10 best home décor stores in Enschede.

You can also buy second-hand supplies. Best stores in Enschede for this include:

- Close to the campus: www.hetgoed.nl/vestigingen/enschede/
- Close to the city centre: www.kringloopenschede.nl/
- Or try the second-hand online shop www.marktplaats.nl/

IDENTIFICATION

In the Netherlands, you are obliged to carry valid identification with you at all times. Alongside your identification, as an international student you are also obliged to carry your residence permit card with you. For your own reference, keep a copy of your residence permit card in your personal file.

TRAVELLING

With your Dutch Residence Permit card (after you receive it from the IND) and your passport, you can travel to and from Schengen countries. Note that this does not include the UK, you need a separate visa to go there.

PUBLIC TRANSPORTATION

You will probably use the Dutch public transportation system quite often. We advise you to get what we call an OV chipcard. You can top up this card to pay for all your public transport fares in the Netherlands, not just the train fares.

If you have a smartphone, there are two very useful apps available:

1. NS train app (available for Android and iOS). This app lets you plan train trips and is published by the Dutch Railway Company called NS. The NS also offers travel planners on their website NS Train Planner. You can also buy your train ticket via the app. This will work easier if you have a Dutch bank account.

2. 9292 Public Transport (available for Android, iOS and Blackberry). This app is from an independent company called 9292, which you can use to plan all trips with public transport companies within the Netherlands, not just the NS. They also offer their travel planners on their website 9292 public transport planner.

Travelling by public transportation is both straight forward and convenient. Within cities there are buses or trams; for longer distances, there are trains to all parts of the country.



CYCLING

Cycling is a fun and easy way of getting around and very much part of the Dutch lifestyle. Many international students adjust to this part of the Dutch lifestyle quite easily and enjoy the experience a lot. There is an extensive network of separate bicycle paths, and big streets also have separate lanes for bicycles. There are even guarded parking facilities for bicycles! Cycling is the perfect way to explore the city and its surroundings on two wheels.

Never buy a bike off the streets: if a stranger approaches you and offers to sell you a bicycle, do not buy it. It is probably stolen, and you too will be breaking the law if you accept it.

LEASE A BICYCLE

Lease your own bicycle via Swapfiets. You will rent your bicycle for around €13.50 a month. You will get good service and, if you have any issues, they will provide you with a working bicycle within a day. For more information visit their website: www.swapfiets.nl/en/

SECOND-HAND BICYCLE

You can buy a second-hand bike for €50 to €150, less than half the price of a new bike. It is best to buy an inexpensive second-hand bicycle, as a new expensive-looking bicycle may get stolen. Second-hand bike shops in Enschede include:

- Snellers Tweewielers BV Location: Haaksbergerstraat 122 T: +31 (0)53 432 2223
- Ten Tusscher Fietsenwinkel Location: Oldenzaalsestraat 340 T: +31 (0)53 435 8219
- Fietscity Landewé Location: Broekheurnerweg 62 T: +31 (0)53 431 5952

ARRIVING IN ENSCHEDE, THE NETHERLANDS



AIRPORT PICKUP SERVICE – SCHIPHOL AIRPORT

Will you arrive in the Netherlands soon and you need of a taxi to bring you from Schiphol Airport to your new home in Enschede? On our [website](#) we have listed an overview of providers which offer transportation from Schiphol Amsterdam to Enschede (1.5 hour drive).

TRAVELLING BY TRAIN FROM AMSTERDAM SCHIPHOL

If you wish to travel from Amsterdam Schiphol Airport to Enschede by public transport, you can take a train easily. A direct intercity train to Enschede leaves Schiphol Train Station every hour. Other train connections need one easy change.

Upon arriving at Schiphol Airport, make your way to Schiphol Plaza, the airport's main entrance. Locate the NS ticket desk (open 24/7) and buy a one-way train ticket or use the yellow machines. When going to the campus of the University, buy a ticket to Hengelo and take a taxi or bus #9 direction Enschede

CS. Get off at the University. If you need to go to the city centre of Enschede, you buy a ticket to Enschede Central Station.

To watch a video from Amsterdam Schiphol to University of Twente [click here](#).

TIP:

Please check the opening hours of your housing company/housing provider stay in touch with them before arrival to inform them about your expected arrival time.



LIFE IN ENSCHEDE, THE NETHERLANDS

Enschede is a medium-scaled city and is located close to the German border. It is not only a safe and friendly city, but a city of learning and innovation. It is home to Novel-T (a foundation whose mission is to develop an innovation- and entrepreneurship-friendly climate in the Twente region), Saxion University of Applied Sciences, music and pop academies, an international school and an art school – as well as the UT, of course.

With 31,000 students and a wide range of clubs, bars, restaurants and theatres, Enschede has earned the right to call itself a vibrant student city. You'll never run out of things to do in Enschede.

FACTS ABOUT ENSCHEDE

- 158,261 inhabitants as of 1 January 2019, consisting of 158 nationalities
- Twin towns with Palo Alto, USA, since 1980 and Dalian, People's Republic of China, since 2009
- Enschede's centre houses over 300 shops. Every Saturday 56,000 people visit the city centre.
- Enschede offers free WiFi in the city centre

BUSINESS AND INNOVATION

- Every year, 50-60 new start-ups add to the ranks of the 1,000+ tech spin-offs from the University of Twente
- Innovation Campus Twente, part of Novel-T, is home to 380 companies with 6,300 commercial jobs
- The campus of the University of Twente is the final stage of the Batavierenrace, a footrace relay beginning in Nijmegen, claimed to be the largest relay race in the world, with 8,000 participants. Afterwards, the biggest student party in the Netherlands takes place, with over 12,000 visitors

EVENTS AND SPORTS

- Enschede is well-known for its local football club, FC Twente
- The Military Boekelo-Enschede Equestrian Competition is one of the biggest equestrian events in the Netherlands
- The oldest marathon in the Netherlands, and the second oldest of Europe, is the Enschede Marathon



USEFUL INFORMATION

CLIMATE

The country has a mild climate, with few extremes, however the weather can change quickly. It can be quite wet and cold in winter (roughly November to March). With daytime temperatures from 2°C to 6°C, a warm coat, hat, scarf and gloves can be very useful. Summers can be showery but are mostly pleasant and rarely extremely hot. The main advantage of our position on the globe: the days are long, and it stays light until late in the evening, so lots of opportunities to enjoy the nice weather and city. Daytime temperatures in summer are on average 20°C to 25°C.

DUTCH LANGUAGE

The official language of the Netherlands is Dutch. Although you can speak English with practically anyone in the Netherlands, learning Dutch helps you to get to know the country and its culture and society. During your foundation year you will get a further introduction to Dutch language and culture, but here are some words for you to practise.

ENGLISH	DUTCH
Hello	Hallo/Hoi
Good morning	Goedemorgen
Goodbye	Tot ziens / dag / doe!
Excuse me	Sorry / pardon
Thank you	Dankuwel
Please	Astublieft
Good	Goed
Yes	Ja
No	Nee
Sorry, I don't speak Dutch	Sorry, ik spreek geen Nederlands
Do you speak English?	Spreekt u Engels?
Supermarket	Supermarkt
Food	Eten
Drinks	Drinken

GOOD TO KNOW!

If a Dutch friend invites you for coffee at around 11:00 or after 20:00, it is not common to offer a meal. Likewise, an invitation for tea around 15:00 or 16:00 does not include dinner.



IMPORTANT EMERGENCY NUMBERS

Emergency number University of Twente: +31 (0) 53 489 2222

National emergency number: 112

Security department University of Twente: +31 (0) 53 489 2134

Twente Police Department:
0900 8844

UT community police officer:
0900 8844

CONTACT DETAILS

Navitas Limited

Twente Pathway College
Building: De Vrijhof, 5th floor
Drienerlolaan 5
7522 NM Enschede
The Netherlands

Marketing and Admissions

Telephone: +31534891516
Email:
general@twentepathway.nl

Student Service

Telephone: +31534891515
Email:
student.support@twentepathway.nl

A phenomenon in the restaurants and cafes in Enschede is the daghap (daily menu). This is a main course for a reasonable price starting from €8.50. The daghap changes every day and differs per restaurant. Visit www.hapdedag.nl to see which restaurants offer a daghap.

NOTES

TWENTE PATHWAY COLLEGE
DRIENERLOLAAN 5
7522 NB ENSCHEDE
THE NETHERLANDS
twentepathway.nl

